

Group Case Study

Qualification: Dual Fuel Smart Meter Installer Apprenticeship

Employer: npower

Location: Selby



Previously employed as Meter Readers, a group of twelve npower employees have been given the opportunity to upskill and train as Smart Meter Installers. With 7 million smart meters due to be installed by 2020, there are exciting opportunities available for trained and competent individuals.

We catch up with the group as they return to Group Horizon for the next stage of their learning. See below a few feedback quotes from the Selby C1 Team:

- **Darren Batty** - Darren has been a meter reader with npower for the past 16 years. *“I’m really pleased with this opportunity to progress, my skills from a past life as a car mechanic have really come in use”*. Darren has been pleasantly surprised at how much he has enjoyed learning and is looking forward to getting out and about with a mentor to put his new knowledge into practise.
- **Rob Woodhouse** - Rob is really grateful for all the support he has received from npower and Group Horizon, and feels being taught by tutors *“who have done the job themselves”* really benefits his learning.
- **Tony Leach** - Tony has particularly benefited from good group morale amongst his fellow apprentices. *“The group size is perfect for learning and offering support”*.
- **Rob Etherton** - *“I’ve already been able to experience a wide variety of jobs from tight spaces to asbestos—so far I am really pleased with the experience this programme has given me.”*
- **Bevan Reed** - Bevan is glad he has made the transition to an Installer, and is particularly enjoying the customer interaction that the role offers.
- **Richard Hollas** - Richard is really surprised how much he has learnt, and is enjoying the way the classroom and workshop learning is split into ‘chunks’.

For further information please contact Group Horizon

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