

# Apprentice Case Study

## *Karen Bradley - Dual Fuel Smart Meter Installer, Morrison Utility Services*

Karen is currently undertaking a Level 2 Apprenticeship in Dual Fuel Smart Meter Installation with Group Horizon.

Karen has been living in Exeter for the last 12 years and was working as a civil servant at the local job centre before being made redundant in early 2016.

Looking for a complete change to the office job she was use to, a job centre colleague recommended the Dual Fuel Smart Meter Apprenticeship - *“When I was made redundant I knew I wanted to do something totally different and the opportunity with MUS and Group Horizon came along at exactly the right time.”*

Karen began her training last July and hasn't looked back. She has already spent time out in the field learning from her mentors and gaining hands on experience fitting meters - *“I have learnt so much already. I've really enjoyed my time so far out and about.”*

Based in the Exeter region with MUS, Karen is looking forward to completing her apprenticeship later this year and continuing to work installing meters into customers homes.

*“I am really pleased to have had this opportunity and am excited for the future - I certainly will not be going back to working in an office again.”*



***For further information please contact Group Horizon***

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